



Contents

Contents	1
Prologue	3
From the Commissioner	4
Message From the Chief Financial Officer	5
Mission, Strategic Intent, Accomplishments, and Major Challenges.....	6
Customs Leadership.....	7
Stationed For Service	9
FY 1999 Operational Highlights	10
Workload (FY 1995 - FY 1999).....	12
Results/Outputs (FY 1995 - FY 1999).....	16
Outcomes	19
FY 1999 Annual Performance Goals/Results.....	21
Financial Management Highlights and Performance	34
Biennial Review of Treasury Charges	38
Financial Management Systems Initiatives	38
Year 2000 (Y2K) Issues	39
Federal Managers' Financial Integrity Act (FMFIA) Summary	40
Report of the Office of Inspector General.....	43
Financial Statements	56
Required Supplementary Information.....	88
Other Accompanying Information.....	93
Acronyms.....	97
"Faxback Feedback"	98

For an electronic version of this report, please visit Customs web site at www.customs.gov.